



Cycle Macedonia, owned and operated by Sunny Land Tourism

Terms and Conditions

Please retain for your records

RESERVATIONS & PAYMENT:

A non-refundable deposit of \$250 per person reserves space on a tour. Full payment is due 30 days before commencement of the tour. (Late reservations will be taken if space is available.) The tour includes the services **only** specified in the itineraries. Prices do not include any other services including but not limited to meals not listed specifically in the itineraries, passports or other travel documents, air transportation and other transportation not specifically listed, vaccinations if desired, or personal expenses such as laundry, medical insurance, and communications.

CANCELLATION & REFUNDS:

We highly recommend that you purchase travel insurance, including trip cancellation/interruption insurance. All cancellations must be received in writing or via confirmed email. The \$250 deposit per person will be retained for all cancellations.

The following table explains cancellation fees for all tours:

Days before departure	Cancellation fee per participant
30 or more	\$250 deposit
0-30	50% of final payment

No refunds are possible after the tour begins. Refunds take 2-4 weeks to process from the date written cancellation is received. We reserve the right to cancel a tour prior to departure for any reason, in which case a full refund of payment received by Sunny Land Tourism will be made. Refunds are for tour price only and do not include transportation, hotel or other expenses incurred on the part of tour participants. This includes expenses incurred by tour participants in instances where Sunny Land Tourism is forced to cancel a tour. Prices for overseas tours are based on international exchange rates and are subject to adjustment without prior notification in the event those rates should change. (Any increase resulting from such an adjustment shall not modify the cancellation provisions herein.)

RESPONSIBILITY:

The payment of the deposit or any partial or full payment for a reservation on a tour shall constitute consent to all provisions listed under "Terms & Conditions" herein. These



provisions are hereby incorporated by reference in this RESPONSIBILITY notice, and participants are advised to take notice.

Sunny Land Tourism is the principal tour operator for Cycle Macedonia tours and is responsible to the participants for all arrangements and for all tour services and accommodations offered in the itinerary. Sunny Land Tourism, its employees, agents, representatives and/or servants shall not be responsible for personal injuries or property damage, loss or delay, or change of itinerary incurred by any person or tour participant arising out of the willful or negligent acts and/or omissions of any direct or supplemental carrier, hotel, or other person rendering any of these services, or accommodations being offered in these tours; nor shall Sunny Land Tourism be responsible for any injuries, death, damage, loss or delay in any means of transportation or by reasons of any event beyond the actual control of Sunny Land Tourism or of any agent, employee, representative, servant or supplier, or due to force majeure.

The tour operator reserves the right to substitute hotels, restaurants, routes or other services listed in the itinerary with comparable services if necessary.

The right is also reserved to decline to accept or retain any person as a member of a trip due to circumstances beyond the control of Sunny Land Tourism, that determination to be made by Sunny Land Tourism at its sole discretion.

Bicycles provided for use during these tours are in satisfactory operating condition and participants agree to use them at their own risk and call deficiencies to the immediate attention of the head tour leader. Instruction in the use of bicycles will not be provided and participants affirm that they are familiar with the use of a multi-speed bicycle. Bicycle tour participants are required to wear a helmet while cycling.

Activities involved in active travel and the tours described in our brochures and on our web site are physically demanding, strenuous and potentially dangerous. By reserving space on a tour, tour participants acknowledge that they are in suitable physical and mental condition to perform the activities described herein. At the sole discretion of agents of Sunny Land Tourism, participants failing to meet these physical and mental requirements, or participants deemed harmful or disruptive to other participants' enjoyment of the tour, may be asked to leave the tour, with no refund applicable.

ASSUMPTION OF RISK:

Participant acknowledges that the enjoyment and excitement of adventure travel comes in part from the associated risks. For all the aforementioned reasons, participant hereby agrees to be responsible for his or her own welfare and accepts any and all risks of delay, unanticipated events, inconvenience, illness, injury, emotional trauma or death.

Participant thereby releases and discharges forever Cycle Macedonia as owned and operated by Sunny Land Tourism from and against any and all liability arising from his or her participation in the trip. Participant agrees that this release shall be legally binding upon participant personally, all members of his or her family and all his or her heirs, successors and legal representatives. Participant's signature affirms his or her willingness



to fully assume all risks associated with this trip and to release Cycle Macedonia as owned and operated by Sunny Land Tourism from and all liabilities to the maximum extent permitted by law.

I understand that Cycle Macedonia and Sunny Land Tourism reserves the right to take photos or film records of any of its trips and hereby agree that Sunny Land Tourism may use any such records for promotional and/or commercial purposes. I also approve of such use by third parties with whom Sunny Land Tourism may engage in joint marketing, without any remuneration to me. I hereby assign all right, title, and interest I may have in or to any and all media in which my name or likeness might be used by Sunny Land Tourism.

I understand that Sunny Land Tourism is a Macedonian organization based in Ohrid, Macedonia and that any dispute concerning, relating, or referring to this contract, or any other literature concerning my trip, or the trip itself, shall be resolved exclusively according to Macedonian law as applied in the Municipality of Ohrid.

I have carefully read this agreement and I understand that this agreement is a release of liability and a contract between myself and Cycle Macedonia as owned and operated by Sunny Land Tourism, and I sign this agreement of my own free will.

Participant, Name and Surname _____

Signature _____

Date _____

• Parent or Guardian of Participant _____

Signature _____

Date _____

• As the parent signing on behalf of this minor I agree to the above and therefore also agree to release and indemnify the entities named above for any claims of the minor.